



**National Board for Quality Promotion  
QUALITY COUNCIL OF INDIA**

Floor, Institution of Engineers Building, 2, Bahadur Shah Zafar Marg, New Delhi – 110002



**1-day Leadership Awareness Programme on**

# “Lean IT”

**Lean management** has emerged as one of the most powerful approaches to improve process performance and business growth of manufacturing and service organizations. Realizing the power of Lean, during last few year’s information technology sector has also adapted “Lean IT” as an innovative approach to enhance customer value, reduce IT project cost & time, improve global competitiveness and profitability of IT organizations.

**Lean IT** is the extension of lean manufacturing and lean service principles to the development and management of IT products and services. Its central concern, applied in the context of IT, is the elimination of waste, where waste is work that does not create value for customer, but consumes costly resources. Lean IT approach is a new way of thinking and working, focussing on improving the people, processes and organization culture. IT processes are generating significant waste along with customer value. As per global studies conducted by Standish Group, it reveals that only 28% IT projects are being completed on time within budget with planned features, 23% software projects get cancelled, and 49% undergo time and cost over-run. From Lean perspective, IT processes are generating at least 25% waste due to lack of awareness, measurement and control. Lean IT will facilitate IT professionals to improve quality and profitability, reduce cost and delivery time by learning and implementation of lean tools & techniques. Lean IT complements Agile, DevOps, ITIL and other IT Service Management frameworks.

**About the Programme:** National Board for Quality Promotion (NBQP), a constituent Board of Quality Council of India (QCI), is conducting “**LEAN IT**” program for enhancing global competitiveness of Indian IT organizations. This is an activity under **National Quality Campaign** being implemented by **Quality Council of India**. Contents of program are based on Lean IT Foundation course conducted by “Lean IT Association USA” and will be delivered by Certified and experienced faculty.

The objectives of program are:

- Make IT professionals understand the concepts of Lean and Lean IT
- Trigger Lean Thinking in Leadership & IT Professionals
- Have an insight into what Lean IT mean to an IT organization
- How to implement Lean IT in the Indian IT organizations?

Program details: **Date:** February 21, 2018 , **Time:** 10:00am – 06:00pm

**Venue:** Conference Room, 2<sup>nd</sup> Floor, ITPI Building, 4-A, I P Estate, Ring Road, New Delhi 110002

**Registration:**

- Entry to this training program will be through open Registration and invitation basis only.
- This program fees has been subsidized under “National Quality Campaign”. The delegates need to pay **Rs.2700 (including GST)** through NEFT / DD. (DD to be made in favour of Quality Council of India, Delhi).
- For registration, submit the filled-in Registration form along with the requisite fee details and share it through email with Mr. Amit Singh.
- Seats in this programme are limited. Registration will be done on First-come-first-serve basis.
- **LAST DATE FOR REGISTRATION: February 20, 2018**

For program registration or any other information, you may contact with:

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