



National Board for Quality Promotion QUALITY COUNCIL OF INDIA

2nd Floor, Institution of Engineers Building, 2, Bahadur Shah Zafar Marg,
New Delhi – 110002



Programme Structure

Time	Activity
0900 – 0930 hrs	Registration
0930 – 1000 hrs	Introduction Session <ul style="list-style-type: none">- Mapping the Expectations
1000 – 1115 hrs	Background of the revision of ISO 9001 <ul style="list-style-type: none">- The need for revision of ISO 9001- Basis for ISO 9001:2015 (“Process + Risk + PDCA”)- Structure as per Annex SL, Appendix 2
1115 – 1130 hrs	Tea / Coffee Break
1130 – 1315 hrs	Basic Concepts and Principles Terms and definitions <ul style="list-style-type: none">- ISO 9001:2015 – Review of requirements
1315 – 1400 hrs	Lunch break
1400 – 1515 hrs	Fundamentals of Risk Management
1515 – 1530 hrs	Tea / Coffee Break
1530 – 1615 hrs	An overview of various risk assessment tools
1615 – 1645 hrs	Using risk management practices to achieve better internal controls.
1645 – 1700 hrs	Closure discussions
1700 hrs	Certificate Distribution & Closure of Program